# Robert P Campbell

Over 25 years of information technology experience. Over 10 years supervisory/management experience. College Educator. Technology podcast co-host. Multiple certifications and degrees.

# TECHNICAL SKILL HIGHLIGHTS

- MANAGEMENT: Strategic Planning, Retail Management, Talent Management, Project Management, Budget Planning, IT Service Management (ITSM), and Process Management.
- **TECHNOLOGY:** PC Repair, Routers, Switches, Servers, DNS, Web & Mail Servers, System Support & Administration, VoIP, and Virtual Environments.
- **CERTIFICATIONS:** CompTIA A+, CompTIA Network+, CompTIA IT Fundamentals, Microsoft Network Fundamentals, and Test Out PC Pro.

## PROFESSIONAL EXPERIENCE

#### NUVERA (2016 – Present) New Ulm, MN Senior Security & Corporate IT Manager 2025 - Present Lead Nuvera's IT and Security Initiatives and IT Teams IT Field Service Manager 2018 - 2025Led a team of 12 to achieve nearly 5x growth in IT Managed Services revenue. Implemented new policies and procedures to drive efficiencies and support rapid growth. Introduced new tools and systems to enhance IT service delivery for clients. Telecom Network Technician 2017 - 2018Created automation tools for the Central Office to accelerate provisioning and minimize manual entry errors while managing backend ISP telecom network systems. Tech Team Technician 2016 - 2017

• Built strong client relationships by providing exceptional IT support for servers, firewalls, switches, computers, and various other technologies.

# **UNTITLED LINUX SHOW** (2021 – Present)

Twit.tv

Podcast Co-Host

2021-Present

• Co-hosted over 200 shows on Linux technology for a global audience.

#### SOUTH CENTRAL COLLEGE

Mankato, MN

Computer Careers Adjunct Instructor

Teach college courses in the field of Information Technology

2022 - 2023

#### **STAR HOST DESIGN, LLC.** (2000 – 2016)

Mankato, MN 2000 –2016

Owner/Programmer/Webmaster

Designed, developed, maintained, and hosted client websites to meet their unique requirements.

#### **CORPORATE GRAPHICS COMMERCIAL** (2013 – 2016)

North Mankato, MN

Perfect Binder Machine Operator

2013 - 2016

- Managed crews to ensure optimal performance and high-quality product output.
- Achieved a 12-hour production record in 2015.

#### **BROWN PRINTING COMPANY** (1997 – 2013)

Waseca, MN

Binder Production Supervisor

2008 - 2013

• Planned, directed, and monitored production, utilizing lean management principles.

Perfect Binder & Saddle Stitcher Machine Operator

1998 - 2008

• Set multiple production records over the years.

## **EDUCATION**

#### RASMUSSEN COLLEGE

Mankato, MN

Bachelor's degree in IT Management, June 2020 - GPA 4.0/4.0

SOUTH CENTRAL COLLEGE

North Mankato, MN

Associate degree in Networking Services, May 2017 - GPA 4.0/4.0

RIVERLAND COMMUNITY COLLEGE

Albert Lea, MN

Associate degree in Business, May 2008 - GPA 3.83/4.0